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Trisotech Inc

OVH

Report on the OVH's Description of Private Cloud and on the  
Suitability of the Design and Operating Effectiveness of its  
Controls Relevant to Security

SOC 2<sup>sm</sup> Type 2 Report

Period from **December 1<sup>st</sup>, 2015 to November 30<sup>th</sup>, 2016**

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Trisotech Inc

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## SECTION I

### Independent Service Auditor's Report provided by KPMG

Trisotech Inc



## Independent Service Auditor's Report

To the Board of Directors of

OVH Groupe SAS, Roubaix, France

-hereinafter also referred to as „OVH“ or „Company“-

### **Scope**

We have examined the attached description titled "Description of OVH's Private Cloud Services System (the description) and the suitability of the design and operating effectiveness of controls to meet the criteria for the security principle set forth in TSP section 100, *Trust Services Principles, Criteria, and Illustrations for Security, Availability, Processing Integrity, Confidentiality, and Privacy* issued by the American Institute of Certified Public Accountants and the Chartered Professional Accountants of Canada (applicable trust services criteria) (applicable trust services criteria) throughout the period from December 1st, 2015 to November 30th, 2016.

### **OVH Groupe SAS's Responsibilities**

OVH has provided the attached assertion titled "Management of The OVH's Assertion Regarding Its Private Cloud Services at page 9," which is based on the criteria identified in management's assertion. OVH is responsible for (1) preparing the description and assertion; (2) the completeness, accuracy, and method of presentation of both the description and assertion; (3) providing the services covered by the description; (4) specifying the controls that meet the applicable trust services criteria and stating them in the description; and (5) designing, implementing, documenting and effectively operating the controls to meet the applicable trust services criteria.

### **Service Auditor's Responsibilities**

Our responsibility is to express an opinion on the fairness of the presentation of the description based on the description criteria set forth in OVH's assertions and on the suitability of the design and operating effectiveness of the controls to meet the applicable trust services criteria, based on our procedures to obtain reasonable assurance. We conducted our assurance engagement in accordance with International Standard on Assurance Engagements Standard 3000, 'Assurance Engagements other than Audits or Reviews of Historical Financial Information' established by The International Auditing and Assurance Standards Board (IAASB). Those standards require that we plan and perform our engagement to obtain reasonable assurance to express our opinion.

Our assurance engagement involved performing procedures to obtain evidence about the fairness of the presentation of the description based on the description criteria and the suitability of the design and operating effectiveness of those controls to meet the applicable trust services criteria. Our procedures depend on the service auditor's judgment and included assessing the risks that the description is not fairly presented and that the controls were not suitably designed or operating effectively to meet the applicable trust services criteria. Our procedures also included testing the operating effectiveness of those controls that we consider necessary to provide reasonable assurance that the applicable trust services criteria were met. Our procedures also included evaluating the overall presentation of the description. We believe that the evidence we obtained is sufficient and appropriate to provide a reasonable basis for our opinion.



## Independent Service Auditor's Report

### **Limitations of Controls at a Service Organisation**

OVH's description is prepared to meet the common needs of a broad range of customers and their auditors and may not, therefore, include every aspect of the system that each individual customer may consider important in its own particular environment. Also, because of their nature and inherent limitations, controls at a service organisation may not always operate effectively to meet the applicable trust services criteria. Also, the projection to the future of any evaluation of the fairness of the presentation of the description or conclusions about the suitability of the design or operating effectiveness of the controls to meet the applicable trust services criteria is subject to the risks that the system may change or that controls at a service organisation may become inadequate or fail.

### **Opinion**

Our opinion has been formed on the basis of the matters outlined in this report. In our opinion, in all material respects, based on the description criteria identified in Management of OVH's assertion and the applicable trust services criteria

- a. The description fairly presents the system and the elements of the system provided by OVH that were designed and implemented throughout the period from December 1st, 2015 to November 30th, 2016 of OVH
- b. The controls of OVH stated in the description were suitably designed to provide reasonable assurance that the applicable trust services criteria would be met if the controls operated effectively throughout the period from December 1st, 2015 to November 30th, 2016 *and user entities applied the complementary user-entity controls contemplated in the design of OVH's controls throughout the period* December 1st, 2015 to November 30th, 2016
- c. The controls of OVH that were tested, *if operating effectively*, were necessary to provide reasonable assurance that the applicable trust services criteria would be met were achieved, operated effectively throughout the period from December 1st, 2015 to November 30th, 2016.

### **Description of Tests of Controls**

In addition to the procedures, we considered necessary to render our opinion as expressed in the previous paragraph, we applied tests to specific controls, which are presented in section III of this report, to obtain evidence about their effectiveness in meeting the applicable trust services criteria described in section III, during the period from December 1st, 2015 to November 30th, 2016. The specific controls and the nature, timing, extent, and results of the tests are listed in section III. This information has been provided to OVH Groupe SAS, client and to their auditors to be taken into consideration, along with information about the internal control at client, when making assessments of control risk for the organisation.



## Independent Service Auditor's Report

### ***Intended Users and Purpose***

This report and the description of tests of controls and results thereof are intended solely for the information and use of OVH; user entities of OVH's Private Cloud Services System throughout the period from December 1st, 2015 to November 30th, 2016; and prospective user entities, independent auditors and practitioners providing services to such user entities, and regulators who have sufficient knowledge and understanding of the following:

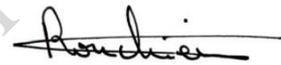
- The nature of the service provided by the service organisation
- How the service organisation's system interacts with user entities, subservice organisations, and other parties
- Internal control and its limitations
- Complementary user-entity controls and how they interact with related controls at the service organisation to meet the applicable trust services criteria
- The applicable trust services criteria
- The risks that may threaten the achievement of the applicable trust services criteria and how controls address those risks.

This report is not intended to be and should not be used by anyone other than these specified parties.

Paris, December 14<sup>th</sup>, 2016



KPMG LLP



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Trisotech Inc

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