

OVH

Service Auditor's ISAE 3402 Type II Assurance Report on Controls Placed in Operation and Test of Operating Effectiveness

Period from December 1st, 2015 to November 30th, 2016

risotechine



Table of contents

SECTION I Independent Service Auditor's Report provided by KPMG
SECTION II Description of controls provided by OVH
1. Management Assertion
2. Company overview
3. OVH.com offering
4. Definition of Services covered in the report
5. Dependency on sub service organizations' controls
6. Relevant Aspects of the Control Environment, Risk Assessment, Information and Communication and Monitoring
6.1. Control environment
6.2. Risk Assessment
6.3. Information and Communication
6.4. Monitoring
SECTION III Control Objectives, Related Controls and Tests of Operating Effectiveness provided by KPMG



-Intentionally left blank-

tisotechnic



SECTION I

icole ch line

Independent Service Auditor's Report

provided by KPMG







Independent Service Auditor's Report

To the Board of Directors of

OVH Groupe SAS, Roubaix, France -hereinafter also referred to as "OVH" or "Company"-

Scope

We have been engaged to report on OVH Groupe SAS's description of its Private Cloud Services provided to clients as documented in Section II throughout the period from December 1st, 2015 to November 30th, 2016, and on the design and operation of controls related to the control objectives stated in the description.

OVH Groupe SAS's Responsibilities

OVH Groupe SAS is responsible for preparing the description and accompanying assertion at page *9*, including the completeness, accuracy and method of presentation of the description and the assertion; providing the services covered by the description; stating the control objectives; and designing, implementing and effectively operating controls to achieve the stated control objectives.

Our Independence and Quality Control

We have complied with the independence and other ethical requirements of the Code of Ethics for Professional Accountants issued by the International Ethics Standards Board for Accountants, which is founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behavior.

The firm applies International Standard on Quality Control 1 and accordingly maintains a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

Service Auditor's Responsibilities

Our responsibility is to express an opinion on the fairness of the presentation of OVH Groupe SAS's description and on the suitability of the design and operating effectiveness of the controls to achieve the related control objectives stated in the description, based on our examination.

We conducted our engagement in accordance with International Standard on Assurance Engagements 3402, "Assurance Reports on Controls at a Service Organization," issued by the International Auditing and Assurance Standards Board. That standard requires that we plan and perform our examination to obtain reasonable assurance about whether, in all material respects, the description is fairly presented and the controls were suitably designed and operating effectively to achieve the related control objectives stated in the description throughout the period from December 1st, 2015 to November 30th, 2016.



An assurance engagement to report on the description, design and operating effectiveness of controls at a service organization involves performing procedures to obtain evidence about the disclosures in the service organization's description of its system, and the design and operating effectiveness of controls. The procedures selected depend on the service auditor's judgment, including the assessment of the risks that the description is not fairly presented, and that controls are not suitably designed or operating effectively.

Our procedures included testing the operating effectiveness of those controls that we consider necessary to provide reasonable assurance that the control objectives stated in the description were achieved. An assurance engagement of this type also includes evaluating the overall presentation of the description, the suitability of the objectives stated therein, and the suitability of the criteria specified by the service organization and described in section II of this report.

Limitations of Controls at a Service Organization

OVH Groupe SAS's description is prepared to meet the common needs of a broad range of customers and their auditors and may not, therefore, include every aspect of the system that each individual entity may consider important in its own particular environment. Also, because of their nature, controls at a service organization may not prevent or detect all errors or omissions in processing or reporting transactions.

The description of controls at OVH Groupe SAS is as of November 30th, 2016, and information about tests of the operating effectiveness of specific controls covers the period from December 1st, 2015 to November 30th, 2016. Any projection of such information to the future is subject to the risk that, because of change, the description may no longer portray the controls in existence. The potential effectiveness of specific controls at OVH Groupe SAS is subject to inherent limitations and, accordingly, errors or fraud may occur and not be detected. Furthermore, the projection of any conclusions, based on our findings, to future periods is subject to the risk that (1) changes made to the system or controls, (2) changes in processing requirements, or (3) changes required because of the passage of time, may alter the validity of such conclusions.

Opinion

Our opinion has been formed on the basis of the matters outlined in this report. The criteria we used in forming our opinion are those described in OVH Groupe SAS's assertion at page 9. In our opinion, in all material respects:

- the accompanying description fairly presents, in all material respects, the aspects of OVH Groupe SAS's controls that may be relevant to client's internal control system as designed and implemented throughout the period from December 1st, 2015 to November 30th, 2016;
- (2) the controls included in the description were suitably designed throughout the period from December 1st, 2015 to November 30th, 2016 to achieve the control objectives specified in the description, if those controls were complied with satisfactorily and client organizations applied the controls contemplated in the design of OVH Groupe SAS's;
- (3) the controls tested, which were necessary to provide reasonable assurance that the control objectives stated in the description were achieved, operated effectively throughout the period from December 1st, 2015 to November 30th, 2016.





Independent Service Auditor's Report

Description of Tests of Controls

In addition to the procedures, we considered necessary to render our opinion as expressed in the previous paragraph, we applied tests to specific controls, which are presented in section III of this report, to obtain evidence about their effectiveness in meeting the related control objectives described in section III, during the period from December 1st, 2015 to November 30th, 2016. The specific controls and the nature, timing, extent, and results of the tests are listed in section III. This information has been provided to OVH Groupe SAS, client and to their auditors to be taken into consideration, along with information about the internal control at client, when making assessments of control risk for the organization.

Intended Users and Purpose

This report and the description of tests of controls as described in section III of this report are intended only for customers who have used OVH Private Cloud Services, and their independent auditors, who have a sufficient understanding to consider it, along with other information including information about controls operated by clients themselves, when assessing the risks of material misstatements of client's financial statements. It is not intended to be, and should not be, used by anyone other than these specified parties.

The relative effectiveness and significance of specific controls at OVH Groupe SAS and their effect on assessments of control risk at client user organization are dependent on their interaction with the controls and other factors present at individual client organization. We have performed no procedures to evaluate the effectiveness of controls at client individual user organization.

Paris, December 16th, 2016

KPMG S.A.

Laurent Gobbi

Partner, IT Advisory, Commissaire aux Comptes, Expert-Comptable French Certified Public Accountant)

Renaud Ronchieri Partner, IT Advisory

 $\ensuremath{\mathbb{C}}$ 2016 OVH, OVH.com. All rights reserved. The OVH name and logo are registered trademarks or trademarks of OVH Group SAS.



titsotech inc